Strategic Priority: BEC1 - Improve educational attainment

BEC1kt1   Continue to develop our work with schools to improve outcomes for all children and young people.

FINANCIAL YEAR

Ref	Service	Title	Responsible Officer	Year end 2015/16	National rank/Quartile 2015/16	Target 2016/17	RAG/Year end 2016/17	National rank/Quartile 2016/17	YE target 2017/18	Q1 RAG/Outturn	Q2 (YTD) RAG/Outturn	Q3 (YTD) RAG/Outturn	Q3 Comment
					Historical outturns								
BEC1kt6E FY1	Educ	% of schools judged good or better by Ofsted under the new Framework (harder test)	Elaine Ricks	(68 / 82) 76.8%	local	75%	★ 87%	local	90%	★ 90.2%	★ 95.1%	★ **93.8%**	Ofsted did not inspect any west Berkshire schools during Q3. YTD: 75 / 80 De-designated schools have been excluded from the calculation. Schools are de-designated when they become sponsored academies and will be included in the calculations once they have been inspected.

ACADEMIC YEAR

Ref	Service	Title	Responsible Officer	Year end 2014/15	National rank/Quartile 2014/15	Target 2015/16	RAG/Year end 2015/16	National rank/Quartile 2015/16	Target 2016/17	Year end 2016/17	National rank/Quartile 2016/17	Comment
					Historical outturns							
BEC1kt0E AY00	Educ	% pupils achieving a Good Level of Development (GLD) at Foundation Stage (EYFS)	Avril Allenby	71%	1st	Top 25%	- 75%	1st	Top 25%	◎ **Annual - Q4**	dna	Reports Q4
BEC1kt1E AY2	Educ	At KS4, the average attainment 8 score is in the top 25% of English Local Authorities	Elaine Ricks	-	-	Baseline	- Top 25% (51%)	Rank 38/152 1st	Top 25%	◎ **Annual - Q4**	dna	Reports Q4
BEC1kt1E AY3	Educ	At KS2, the percentage achieving the expected standard is in the top 25% in England for reading, writing and maths combined	Elaine Ricks	-	-	Top 25%	■ Top 50% (56%)	Rank 50/152 2nd	Top 25%	◎ **Annual - Q4**	dna	Reports Q4

Strategic Priority: BEC2 - Close the educational attainment gap

BEC2kt1   Our disadvantaged children will have better results and will be closer to the results of other children

ACADEMIC YEAR

Ref	Service	Title	Responsible Officer	Year end 2014/15	National rank/Quartile 2014/15	Target 2015/16	RAG/Year end 2015/16	National rank/Quartile 2015/16	Target 2016/17	Year end 2016/17	National rank/Quartile 2016/17	Comment
					Historical outturns							
BEC2kt0E AY18	Educ	% pupils eligible for Free School Meals (FSM) achieving a Good Level of Development (GLD) at Foundation Stage (EYFS)	Avril Allenby	45%	4th	Top 25%	■ 57%	Rank 38/152 2nd	Top 25%	◎ **Annual - Q4**	dna	Reports Q4
BEC2kt1E AY11	Educ	To improve on 2015/16 Academic year rankings for reading, writing and maths combined expected standard for disadvantaged pupils in KS2 in 2016/17 Academic Year	Elaine Ricks	-	-	Baseline	- Rank 122/152 (33%)	4th	To rank higher than 122/152	◎ **Annual - Q4**	dna	Reports Q4
BEC2kt1E AY12	Educ	To improve on 2015/16 rankings for attainment 8 for disadvantaged pupils in KS4 in 2016/17 Academic Year	Elaine Ricks	-	-	Baseline	- Rank 100/152 (39.5%)	3rd	To rank higher than 100/152	◎ **Annual - Q4**	dna	Reports Q4

Strategic Priority: SLE1 - Enable the completion of more affordable housing

SLE1kt1 Pursue options to accelerate the delivery of affordable housing in the district

Ref	Service	Title	Responsible Officer	Year end 2015/16	National rank/Quartile 2015/16	Target 2016/17	RAG/Year end 2016/17	National rank/Quartile 2016/17	YE target 2017/18	Q1 RAG/Outturn	Q2 (YTD) RAG/Outturn	Q3 (YTD) RAG/Outturn	Q3 Comment
						Historical outturns							
SLE1kt1D&P1	D&P	To enable the completion of 1,000 affordable homes in the 2015-2020 period	Bryan Lyttle	158	local		-	83 (T: -)	local	225 (17/18)	◎ Annual - Q4	◎ Annual - Q4	◎ **Annual - Q4**	

Strategic Priority: SLE2 - Deliver or enable key infrastructure improvements in relation to roads, rail, flood prevention, regeneration and the digital economy

SLE2kt1 Invest £17m in our roads.

Ref	Service	Title	Responsible Officer	Year end 2015/16	National rank/Quartile 2015/16	Target 2016/17	RAG/Year end 2016/17	National rank/Quartile 2016/17	YE target 2017/18	Q1 RAG/Outturn	Q2 (YTD) RAG/Outturn	Q3 (YTD) RAG/Outturn	Q3 Comment
						Historical outturns							
SLE2kt1t&c1	T&C	% of the principal road network (A roads) in need of repair	Andrew Reynolds	2%	14/149 1st	5%	★ 3%	47/150 2nd	5%	◎ Annual - Q4	◎ Annual - Q4	◎ **Annual - Q4**	

SLE2kt2 Seek to develop new partnerships with the private sector and local communities to enhance local infrastructure.

Ref	Service	Title	Responsible Officer	Year end 2015/16	National rank/Quartile 2015/16	Target 2016/17	RAG/Year end 2016/17	National rank/Quartile 2016/17	YE target 2017/18	Q1 RAG/Outturn	Q2 (YTD) RAG/Outturn	Q3 (YTD) RAG/Outturn	Q3 Comment
SLE2kt2ceo1	CEO	Market Street Redevelopment for 17/18: start on site (Milestone 2)	Nick Carter	Complete	-	Dec-16	★ Rescheduled for Jan 2018	local	Jul-18	★ On track	■ Delayed	★ **On track**	Service request in Q2 was granted to change target from March 2018 to July 2018 for the initial phase of relocating the bus station to the wharf.
SLE2kt2ceo2	CEO	Redevelop London Road Industrial Estate (LRIER) with St. Modwen Plc Business plan created and approved (Milestone 1)	Nick Carter	Complete	-	Apr-17	■ Delayed	local	tbc dependent on court	■ Delayed	■ Delayed	■ **Delayed**	See exception report for details.
SLE2kt2ceo4	CEO	Sterling Cables - Clear site and begin development	Nick Carter	-	-	Dec-16	★ Demolition and decontamination has commenced	local	Nov-18 (dependent on Marginal Funding Bid)	★ On track	◆ Delayed	◆ **Delayed**	See exception report for details

SLE2kt4 Invest £5.2m in flood prevention schemes.

SLE2kt6 Implement the Superfast Broadband Programme for Berkshire and West Berkshire.

Ref	Service	Title	Responsible Officer	Year end 2015/16	National rank/Quartile 2015/16	Target 2016/17	RAG/Year end 2016/17	National rank/Quartile 2016/17	YE target 2017/18	Q1 RAG/Outturn	Q2 (YTD) RAG/Outturn	Q3 (YTD) RAG/Outturn	Q3 Comment
SLE2kt6CS&ICT	CS&ICT	Increase number of West Berkshire premises able to receive Superfast Broadband services 24Mb/s or above	Richard Welch	57,340 (82.8%)	local	90%	■ 60,519 (87.3%)	local	70,584 (96.6%) June 2018	◆ 62,557 (85.6%)	◆ 64,124 (87.7%)	◆ **66,224 (90.6%)**	Service request to change phase timescale to December 2018, so as to reflect the decision made by the project board.

					Historical outturns								

Strategic Priority: PS1 - Good at safeguarding children and vulnerable adults

PS1kt2   Where services are independently inspected they are rated at least 'good' and peer reviews of safeguarding rated highly.

Ref	Service	Title	Responsible Officer	Year end 2015/16	National rank/Quartile 2015/16	Target 2016/17	RAG/Year end 2016/17	National rank/Quartile 2016/17	YE target 2017/18	Q1 RAG/Outturn	Q2 (YTD) RAG/Outturn	Q3 (YTD) RAG/Outturn	Q3 Comment
PS1kt2asc3	ASC	% of WBC provider services inspected by Care Quality Commission (CQC) that are rated good or better by CQC in the area of "safe"	Tandra Forster	(3/4) 75.0%	local	100%	■ (4/5) 80%	local	100%	★ 80.0%	★ 100.0%	★ **100.%**	YTD: 5 / 5
PS1kt2CFS1	CFS	Improved Ofsted rating for Children and Families Service	Mac Heath	Inadequate	local	Good	■ Waiting for visit	local	A rating of 'Requires Improvement' or above.	★ Rated 'Good'	★ Complete in Q1	★ **Complete in Q1**	Rated 'Good' during Q1

PS1 Other   Measures that aren't aligned to a 'Key Thing' but are reported under this Strategic Priority

| PS1asc2 | ASC | % of adult social care safeguarding concerns responded to within 24 hours. | Tandra Forster | (135/143) 94.4% | local | 92% | ★ (151/157) 93.3% | local | 92% | ◆ 86.3% | ■ 83.3% | ■ **85.9%** | YTD: 305 / 355 See exception report for details. |

Strategic Priority: HQL 1 - Support communities to do more to help themselves

HQL1kt1   Accelerate the delivery of local services for local communities by local communities.

No measures assigned

HQL1kt2   Work with local communities to help people live longer, healthier and more fulfilling lives and improve the health of the poorest fastest.

					Historical outturns								

Ref	Service	Title	Responsible Officer	Year end 2015/16	National rank/Quartile 2015/16	Target 2016/17	RAG/Year end 2016/17	National rank/Quartile 2016/17	YE target 2017/18	Q1 RAG/Outturn	Q2 (YTD) RAG/Outturn	Q3 (YTD) RAG/Outturn	Q3 Comment
HQL1kt2phwb1	PH&WB	Monitor uptake of Identification & Brief Advice (IBA) training	Anees Pari	-	local	-	- -	local	Jan-18	⧗ Reports from Q3	⧗ Reports from Q3	★ **On track**	The commissioning process to identify a trainer to provide IBA training is nearing completion and a provider is anticipated to be in place from November 2018. There is work ongoing to identify how the impact of the training can be measured with Sovereign Housing and the Crime Reduction Company agreeing to incorporate IBA in their practice by following up with clients who receive the intervention to establish whether their alcohol consumption has decreased.

HQL1kt9	Grow community conversations via Brilliant West Berkshire: Building Community Together partnership working										
					Historical outturns							
Ref	Service	Title	Responsible Officer	Year end 2015/16	National rank/Quartile 2015/16	Target 2016/17	RAG/Year end 2016/17	National rank/Quartile 2016/17	YE target 2017/18	Q1 RAG/Outturn	Q2 (YTD) RAG/Outturn	Q3 (YTD) RAG/Outturn	Q3 Comment
HQL1kt9bct1	BCT	Number of Community Conversations through which local issues are identified and addressed	Susan Powell	-	-	-	-	local	>10	★ 6	★ 6	★ 11	World Cafes in Hungerford (this is being considered for a Community Forum) and Lambourn (Parish Council is involved in looking into the potential for a Community Forum. Thatcham has matured into a Community Forum. In response to a request for a public meeting a World Cafe was held in Hermitage to address the issues of concern and to explore community resilience . Peer Mentoring Conversation which involved 100 young people talking about issues relevant to them and sharing their concerns. Outputs have been shared with Education. Community Conversation in Calcot is ongoing as is Newbury; both of which are considering community solutions to address community isolation. Special conversation took place with the rough sleepers
HQL1kt9bct4	BCT	% of identified communities that have agreed what actions will be undertaken to address locally identified issues	Susan Powell	-	local	-	-	local	100%	★ 0	♦ 66.7%	♦ 63.6%	Q2 request granted to report this measure to the Executive Committee. (YTD: 7 / 11 . 6 from Q2 plus Peer Mentors , Rough Sleepers, Hermitage, Lambourn and Bucklebury.) At the annual conference of Peer Mentors, from the majority of secondary schools, members of the BCT Team asked a series of questions to gather young peoples' views about their concerns and issues. The topics discussed were shared with colleagues across Education; rough sleepers were invited to a meeting to talk about the issues they face. The outcomes of that discussion informed the development of the Making Every Adult Matter project; the issues raised by residents at all of the community conversations are informing development of community forums.

Core Business:													
a. Protecting our children					**Historical outturns**								
Ref	Service	Title	Responsible Officer	Year end 2015/16	National rank/Quartile 2015/16	Target 2016/17	RAG/Year end 2016/17	National rank/Quartile 2016/17	YE target 2017/18	Q1 RAG/Outturn	Q2 (YTD) RAG/Outturn	Q3 (YTD) RAG/Outturn	Q3 Comment
CBaCFS7	CFS	% of (single) assessments being completed within 45 working days	Mac Heath	(1251/1517) 82.5%	67/152 2nd	90%	★ 97%	dna	>=95%	★ 98.8%	★ 98.5%	★ **98.4%**	YTD: 1,317 / 1,338
CBaCFS11	CFS	Number of weeks taken to conclude care proceedings (children social care)	Mac Heath	23	local	26 weeks	■ 28	local	<=26 weeks	■ 35	■ 35	■ **32**	See exception report for details
CBaCFS12	CFS	Placement moves - stability of placement of Looked After Children - number of moves (3 or more in a year)	Mac Heath	6%	5/152 1st	10%	★ 9%	dna	<=10%	★ 1.4%	★ 1.9%	★ **2.7%**	YTD: 4 / 150
c. Bin collection and street cleaning													
CBct&c1	T&C	% of household waste recycled, composted, reused and recovered (Local Indicator)	Jackie Ward	83%	local	80%	★ 82.5% (P)	local	80%	★ 78.8% (P)	★ 82.3% (P)	★ **85.1% (E)**	Q3: 16,575 / 18,129 YTD: 50,810 / 59,736 This quarter's result is an estimate based on partial availability of data and will not be finalised until the next quarter. All results are subject to change once figures are validated and confirmed by DEFRA after quarter 4. The results for the previous quarter have been updated.
CBct&c1	T&C	Maintain an acceptable level of litter, detritus and graffiti (as outlined in the Keep Britain Tidy local environmental indicators)	Jackie Ward	Good	local	Good	★ Good	local	Satisfactory	⧗ dna	★ Good	★ **Good**	Reports 3x per year from Q2
d. Providing benefits													
CBdF&P8	F&P	Average number of days taken to make a full decision on new Benefit claims	Iain Bell	19.04 days	local	18.5 days	■ 22.75 days	local	<20 days	♦ 21.13 days	★ 19.7 days	★ **19.7 days**	
CBdF&P9	F&P	Average number of days taken to make a full decision on changes in a Benefit claimants circumstances	Iain Bell	5.85 days	local	8 days	■ 8.7 days	local	<9 days	♦ 12.55 days	♦ 9.5 days	★ **8.71 days**	For comparison, 2016/17 Q3 return = 10.92 days
e. Collecting Council Tax and Business rates													
CbeF&P11	F&P	The 'in –year' collection rate for Council Tax	Iain Bell	99%	local	99%	★ (98,457,967/ 100,097,445) 98.4%	local	99%	★ 29.7%	★ 57.2%	★ **84.6%**	Q3: 89,681,282 / 105,980,929 For comparison, 2016/17 Q3 return = 84.9%
CbeF&P12	F&P	The 'in-year' collection rate for Business Rates	Iain Bell	99%	local	99%	★ (85,577,727/ 87,139,235) 98.2%	local	99%	★ 34.9%	★ 59.4%	★ **84.5%**	Q3: 74,975,039 / 88,682,240 For comparison, 2016/17 Q3 return = 85.1%

f. Ensuring the wellbeing of older people and vulnerable adults					Historical outturns								
Ref	Service	Title	Responsible Officer	Year end 2015/16	National rank/Quartile 2015/16	Target 2016/17	RAG/Year end 2016/17	National rank/Quartile 2016/17	YE target 2017/18	Q1 RAG/Outturn	Q2 (YTD) RAG/Outturn	Q3 (YTD) RAG/Outturn	Q3 Comment
CBfasc5	ASC	% of clients with Long Term Service (LTS) receiving a review in the past 12 months	Tandra Forster	(1129/1187) 95.1%	local	75%	■ (826/1240) 66.6%	local	75%	◆ 65.1%	◆ 71.4%	■ 72.8%	YTD: 895 / 1,229 See exception report for details.
CBfasc6	ASC	Decrease the number of bed days due to Delayed transfers of care (DTOC) from hospital	Tandra Forster	-	-	-	- dna	dna	Variable	◆ 613	◆ 613	★ 398 (P)	Service request to set the target to that of the national expectation: • Each quarter will be a snapshot of the last month in the quarter • The target will change for each quarter, depending on how many days are contained within the last month of the quarter - 28 days per month = 402.4 30 days per month = 431.2 31 days per month = 446 Q3 data is provisional and based on local monitoring. It is reporting a snapshot as of December 2017 (31 days per month) with a target of 446 days
CBfasc8	ASC	% of older people (65+) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services	Tandra Forster	(53/67) 79.1%	117/152 4th	82%	★ (103/111) 92.8%	dna	83%	★ 92.1%	⧖ dna	★ 84.3%	YTD: 70 / 83
CBfasc10	ASC	% of financial assessments completed within 3 weeks of referral to the Financial Assessment & Charging Team	Tandra Forster	(1,545/1,555) 99.4%	local	90%	★ (438/441) 99.5%	local	98%	★ 99.1%	★ 99.4%	★ 100%	Q3: 410 / 410 YTD: 1,244 / 1,249

g. Planning and housing

Ref	Service	Title	Responsible Officer	Year end 2015/16	National rank/Quartile 2015/16	Target 2016/17	RAG/Year end 2016/17	National rank/Quartile 2016/17	YE target 2017/18	Q1 RAG/Outturn	Q2 (YTD) RAG/Outturn	Q3 (YTD) RAG/Outturn	Q3 Comment
								Historical outturns					
CBgD&P4	D&P	Submit a New Local Plan for examination	Bryan Lyttle	Behind schedule	local	Dec-19	★ On track	local	Dec-19	★ On track	★ On track	★ **On track**	
CBgD&P5	D&P	Submit a Minerals & Waste Local Plan for West Berkshire to the Secretary of state for examination	Bryan Lyttle	Behind schedule	local	Dec-19	★ On track	local	Dec-19	★ On track	★ On track	★ **On track**	
CBgD&P7	D&P	Subject to examination, adopt the Site Allocations Development Plan Document (DPD)	Bryan Lyttle	Behind schedule	local	Jun-17	★ On track	local	Jun-17	★ Complete	★ Complete in Q1	★ **Complete in Q1**	Adopted on 9 May 2017
CBgD&P9	D&P	% of 'major' planning applications determined within 13 weeks or the agreed extended time	Gary Rayner	(56/70) 80%	72/125 3rd	60%	★ (65/86) 75.6%	108/125 4th	60%	★ 77.3%	★ 74.5%	★ **75.6% (E)**	Q3: 24 / 31 YTD: 62 / 82

g. Planning and housing

Ref	Service	Title	Responsible Officer	Year end 2015/16	National rank/Quartile 2015/16	Target 2016/17	RAG/Year end 2016/17	National rank/Quartile 2016/17	YE target 2017/18	Q1 RAG/Outturn	Q2 (YTD) RAG/Outturn	Q3 (YTD) RAG/Outturn	Q3 Comment
CBgD&P10	D&P	% of 'minor' planning applications determined within 8 weeks or the agreed extended time	Gary Rayner	(298/411) 73%	78/125 3rd	65%	★ (329/437) 75.3%	99/125 4th	65%	★ 68.9%	★ 74.5%	★ **76.4% (E)**	Q3: 98 / 122 YTD: 279 / 365
CBgD&P11	D&P	% of 'other' planning applications determined within 8 weeks or the agreed extended time	Gary Rayner	(1,127/1,274) 89%	32/125 2nd	75%	★ (1,193/1,290) 92.5%	45/125 2nd	75%	★ 83.9%	★ 85.6%	★ **85.7% (E)**	Q3: 355 / 413 YTD: 961 / 1,121
CBgD&P14	D&P	% of people presenting as homeless where the homelessness has been relieved or prevented	Sally Kelsall	79%	local	75%	★ (269/349) 77%	local	75%	♦ 63.9%	♦ 71.7%	■ **71.9%**	Q3: 60 / 83 YTD: 141 / 196 See exception report for details.
CBgD&P16	D&P	% of high priority Disabled Facilities Grants approved within 9 weeks of receipt of full grant application	Sally Kelsall	97%	local	80%	★ (63/66) 95%	local	90%	★ 96.0%	★ 98.0%	★ **98.8%**	Q3: 31 / 31 YTD: 81 / 82